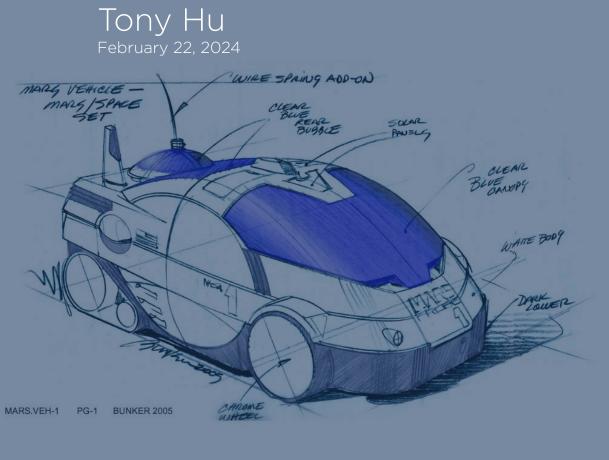
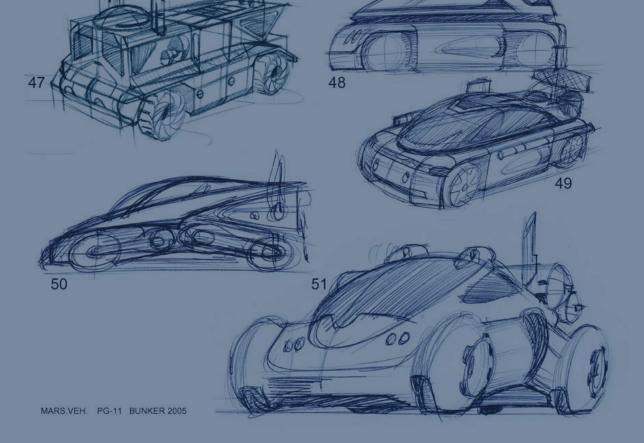
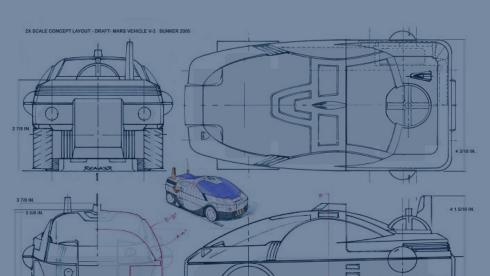
### Product Design

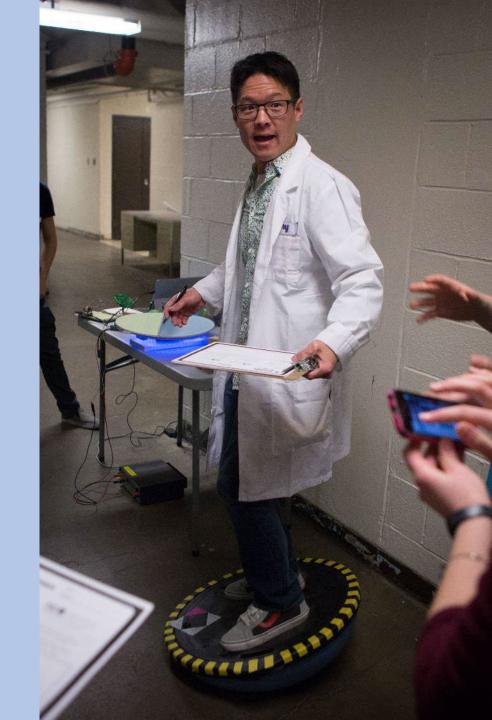




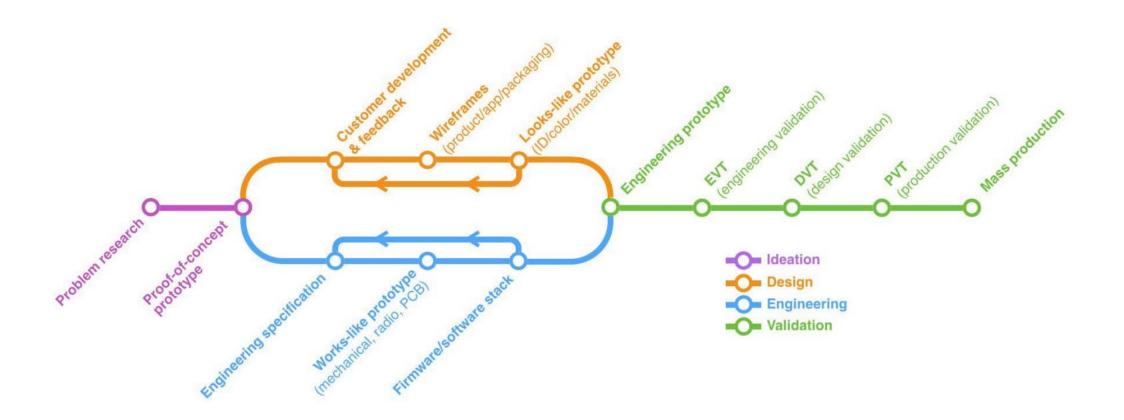


## Tony Hu

- Director Graduate Engineering Leadership Program
- Past Director Integrated Design & Management Program
- MIT & Stanford design lecturer
- VP PD, consumer products
- Stanford MS Product Design
- MIT Course 6-1, Media Lab

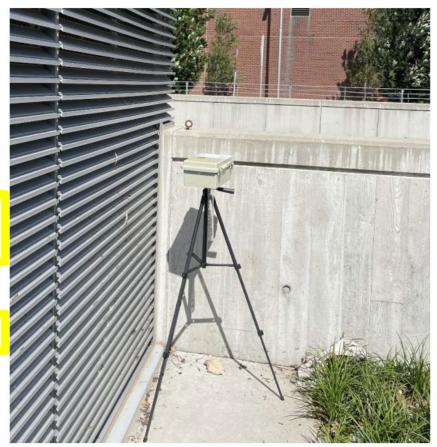


Design Human-Centered Design **User Experience Design Product Design** Industrial Design User Interface Design



### Requirements

- Air Temperature
- Relative Humidity
- Surface Temperature
- Self-charging
- Remote data updates
- Robust enough to withstand outdoors
- Robust enough to withstand MIT community
- Air pressure (nice-to-have)
- Lux (nice-to-have)
- Looks cool! (great-to-have)



### MITOS

### Sentimet

### Miami-Dade

- 1. It should measure the local weather, at least temperature and humidity and ideally also sun exposure and ground surface temperature and air pressure, all with dynamics appropriate for the use case.\*\*\*
- 2. It should be able to measure how many people are in the area passing through (e.g., foot traffic) and lingering.\*\*\*
- 3. It should operate without being connected to line voltage. \*\*\*
- 4. It should be portable and able to be set up by an average person in a variety of outdoor environments on the MIT campus, including on a tripod or attached to poles of various dimensions.\*\*\*
- 5. It should be able to be physically attached to a HOBO MX2302A data logger.\*
- 6. It should report faults, such as battery failure, falling, vandalism, etc.\*\*
- 7. It should be as inexpensive as possible. \*
- 8. Data from a sensor node should be able to be tied to a location.\*\*\*
- 9. It should maintain privacy. \*\*\*
- 10.It should operate independently without user intervention for 2+ weeks.\*\*\*
- 11.It should be rugged and able to withstand a summertime Boston-area environment (heat, rain, wind and curious people). \*\*\*

12. Multiple systems should be able to be used simultaneously. \*\*\*

13. The system should present the information on a dashboard (with real-time data outputs to a dashboard if possible), and also allow downloading of raw data.\*\*\*

- 1. It should measure the "heat experience" at each bus stop, at least temperature and humidity, but also could include air quality, all with dynamics appropriate to the use case.\*\*\*
- 2. It should be able to measure how many people are waiting, and for how long.\*\*\*
- 3. It should operate without being connected to line voltage. \*\*\*
- 4. It should be installable by a technician, and should be easy to set up.\*\*\*
- 5. It should report faults, such as battery failure, falling, vandalism, etc.\*\*
- 6. It should be as inexpensive as possible. \*
- 7. Data from a sensor node should be able to be tied to a location.\*\*\*
- 8. It should maintain privacy. \*\*\*
- 9. It should operate independently without user intervention for at least a month.\*\*\*
- 10.It should be rugged and able to withstand shipping, setup, and operation in the Miami-Dade environment. \*\*\*
- 11. Multiple systems should be able to be used simultaneously. \*\*\*
- 12.The system should incorporate data from Swift.ly and present that information to the operator in a useful way. \*\*\*

### Mostly the same...could make one overall system, or two slightly different systems

## Big Data. Made Easy.

The first big data platform for public transit

- Highly accurate real-time passenger information
- Understand and analyze network in real time and historically
- Quickly visualize data to build consensus past, present, and future



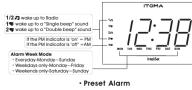


## User Experience Design

### SETTING THE ALARM

### (with the Radio standby operation)

Your clock radio has two separate alarms that can be set and used independently Besure that you have set the wake up time correctly by observing the LED display.







- Press AL 1 (or AL 2) slightly, and repeat doing so if necessary, until AL 1 indicator is shown on the display.
- Press and hold AL 1 (or AL 2)
- In Press TUNE▼ to adjust Hour
- Press TUNEA to adjust Minutes
- Press and hold AL 1 (or AL 2)
- Press MODE to select the Alarm Week Mode, and the mode will change by one step.

To avoid missing your wake up time, even if you set the radio to a very low volume or even slience (Level 0-8) before turning off the radio, medium radio volume (Level 8) will gradually increase at wake up time. If you need a louder volume for your wake up time, set the radio at higher volume (Level 8-15)before turning it off, that will gradually increase the radio volume to the same presel level when wake up time comes.

Wake up to Buzzer : It will begin softly and gradually increase in volume. Wake up to Radio : It will begin softly and gradually increase in volume, but no louder than the volume you set when listening to radio NOTES: It you want to set wake up to radio, belose refer to

"LISTENING TO THE RADIO" for more information.

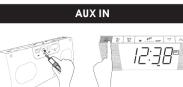




When the alarm turns "ON", you can press z<sup>z<sup>z</sup></sup> Snooze for a few extra minutes sleep. The alarm will stop for 9 minutes and then comes "ON" again.

Press () to stop the alarm sooner.

If you want to turn off the alarm permanently (instead of following the default setting), press AL 1 or AL 2 to turn off the alarm .(AL1 or AL2 indicator will be off)



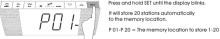
 Connect the audio source from its earphone jack to with a 3.5mm Male to Male stereo AUX cable (not included).

Press MODE slightly until the "AUX" indicator is lit on the display. The mode will change by one step.



Keep the clock tadia away from other electronic devices to avoid radio interference for better reception, fully extend and adjust the position of the FM antenna. **NOTES**: It you want to set wake up to radio, please go through the procedures of "SETIING THE ALARM" again after you complete the above steps.









Ø Press either TUNE▲ or TUNE▼ slightly, can change the memory location is tuned by one step.



Press SLEEP

- Press either SET▲ or SET▼ (±1 min per click). It will change rapidly by long pressing.
- Press SLEEP (+10 min per click) 2 min <Timer< 90 min</p>

If you want cancel the Timer, press and hold O until MHZ indicator 'OFF'.

NOTES:Remember that the station and volum settings you choose for the Sleep To Radio operation are the same settings you will hear if you set the alarm for Wake To Radio the follow moning.

### DIMMER CONTROL

(with the Radio standby operation)



### USB FOR CHARGING



**BLUETOOTH CONNECTED** 



the display.
Select 'CKS503BT' from the device list when it appears on

your device screen. NOTES: The unit do not have Hands-free speakerphone function

### **CHANGING THE LITHIUM BATTERY**



The battery backup is intended for short power outages only. The unit's primary functions cannot run on the battery backup alone. This unit uses a button cell battery that will last up to 1 year and maintains the time.

### WARNING DANGER OF EXPLOSION IF BATTERY IS INCORRECTLY REPLACED. REPLACE ONLY WITH THE SAME OR EQUIVALENT TYPE. DO NOT INGEST BATTERY.CHEMICAL BURN HAZARD This product contains a coin/button cell battery. If the coinfbutton cell battery is swallowed. It can cause severe internal burns in Just 2 hours and can lead to death Keep new and used batteries away from children. If the battery campartment does not close securely.stop using the product and keep it away from children.

If you think batteries might have been swallowed or placed inside any part of the body.seek immediate medical attention.



### FCC Part 15.19 Warning Statement

THIS DEVICE COMPLEX WITH PART IS OF THE FCC RULES, OPERATION IS SUBJECT TO THE FOLLOWING TWO CONDITIONS: (1) THIS DEVICE MAY NOT CAUSE HARMFUL INTERFERENCE, AND (2) THIS DEVICE MUST ACCEPT ANY INTERFERENCE RECEIVED, INCLUDING INTERFERENCE THAT MAY CAUSE UNDESIRED OPERATION.

### FCC Part 15.21 Warning Statement

NOTE: THE GRANTEE IS NOT RESPONSIBLE FOR ANY CHANGES OR MODIFICATIONS NOT EXPRESSLY APPROVED BY THE PARTY RESPONSIBLE FOR COMPLIANCE. SUCH MODIFICATIONS COULD YOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.

### FCC Part 15.105 Warning Statement

Note: This equipment has been tested and found to comply with the limits for a Class 4 digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can addice radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or the vision receiption, which can be determined by turning the equipment of and on, the user is encouraged to try to correct the interference will not occur the tollowing measures: —Reorient or relocate the receiving antenna. —Increase the separation between the equipment and receiver. —Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help.

### RF warning statement

The device has been evaluated to meet general RF exposure requirement. To maintain compilance with FCC's RF exposure guidelines, this equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.

### CARE AND MAINTENANCE

### Care Of Cabinets

If the cabinet becomes dusty, wipe it with a soft cloth. If the cabinet becomes smudged or dirty, clean it with a soft, slightly dampened cloth . Never allow water or any liquid to get inside the cabinet. Never use any abrasive cleaners or cleaning pads as these will damage the finish of your radio.

### Lithium Battery Precautions

 Dispose of the old battery properly. Do not leave it lying around where a young child or pet could play with or swallow it. If the battery is swallowed, contact a physician immediately.

 The battery may explode if mistreated. Do not attempt to recharge it or disassemble it. Do not dispose of the old battery in a fire.

The apparatus must not be exposed to dripping or splashing and objects filled with liquids, such as vases, must not be placed on the apparatus.

This marking indicates that this product should not be disposed of with other household wastes throughout the country. To prevent possible harm to the environment of human health from uncontrolled waste disposal, recycle this unit responsibly so as to promote the re-use of material resources. To return your used device, please use return and collection systems or contact the retailer where the product was purchased as they know how to safely recycle this product.

### IMPORTANT NOTICE

Daylight Saving Time is NOT observed in Hawail, American Samaa, Guam, Puerto Rico, the Virgin Islands and in, most of Arizona, with exception of the Navajo Indian Reservation in Arizona. Beginning in 2007, this Clock Radio will automatically advance by one hour at the beginning of Daylight Saving Time on the second Sunday in March. And it will automatically return to Standard Time on the first Sunday in November. If you live in an area that does not observe Daylight Saving Time in will be necessary for you to manually set the clock <u>back</u> one hour at the beginning of the Daylight Saving Time, and <u>forward</u> one hour at the beginning of the clock to the next <u>higher numbered</u> time zone at the beginning of Daylight Saving Time, and set the clock back to your correct time zone at the end of Daylight Saving Time.

### SPECIFICATIONS

### AUDIO

Speaker Impedance	
GENERAL	
	V.4.1
	DC 5V IN
Output Power	0.8W x 2
Battery Backup	
	(Lithium battery will work for approximately 3 years
	before needing to be replaced with new battery)
Dimensions	
Weight	
	Specifications are subject to change without notice.

### iTOMA 1-Year Limited Warranty

iTOMA (Hong Kong) Company Limited (iTOMA) warrants to be original consumer of this iTOMA product that it will furnish a replacement for, or, at its sole option, repair any part which proves (upon inspection by iTOMA) to be defective under normal use within 1 year of the original purchase date.

This warranty does not apply to appearance items, including, but not limited to, antennas, knobs, cabinets, or cases, and in the case of batteries, for damage caused by leaking batteries. It also does not apply to the product, or to any part thereof, that has been damaged through misuse or negligence.

Furthermore, this warranty will become invalid if, in the judgment of iTOMA the product or any part thereof has been installed incorrectly, repaired or altered by other than ITOMA Service Department.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above exclusions and limitation may not apply to you.

> For Service, Warranty, or Product Information, Please contact iTOMA (Hong Kong) Company Limited, info@itoma.com.hk

PLEASE SAVE THIS CARD TOGETHER WITH ORIGINAL DATED PROOF OF PURCHASE FOR YOUR RECORDS AND FOR CUSTOMER SERVICE.



"OK Google, set an alarm for 6 AM on Tuesdays and Thursdays."

0000

6







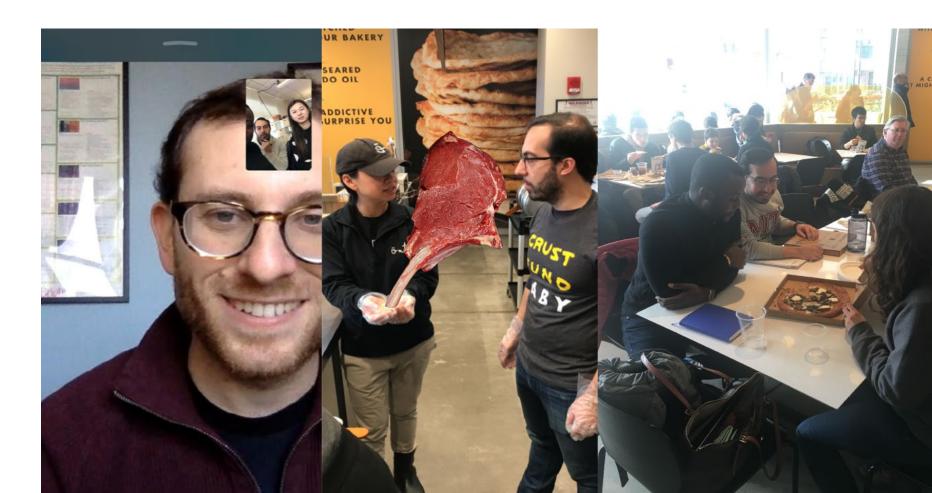
### **Please enter your phone number:**



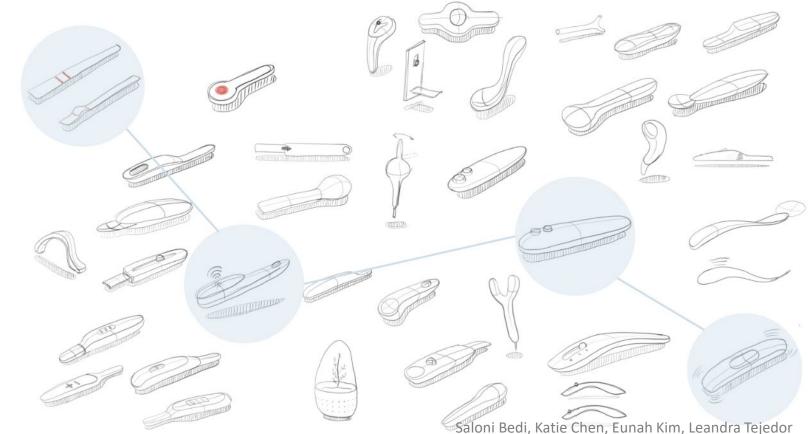




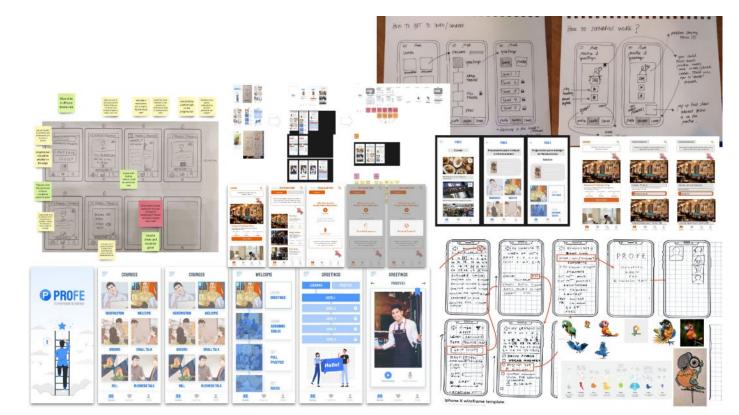
Focus on stakeholder needs



- Focus on stakeholder needs
- More ideas are better



- Focus on stakeholder needs
- More ideas are better
- Quick & dirty prototypes



- Focus on stakeholder needs
- More ideas are better
- Quick & dirty prototypes
- Test with users



- Focus on stakeholder needs
- More ideas are better
- Quick & dirty prototypes
- Test with users
- Iterate to a solution



# WirPrototying strategy

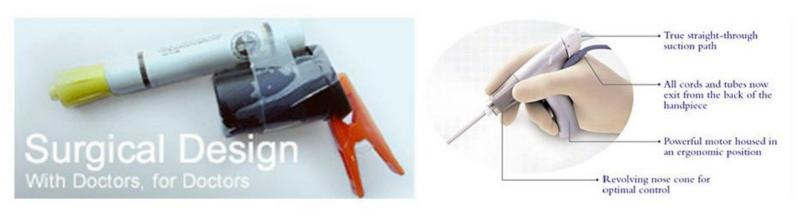
Don't prototype just for the sake of it
Identify risk and uncertainties
Formulate questions that will reduce/eliminate risk

Get the answers the fastest, cheapest way possible

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### **Works-Like, Looks-Like Prototypes**



Gyrus ACMI

### **Works-Like, Looks-Like Prototypes**



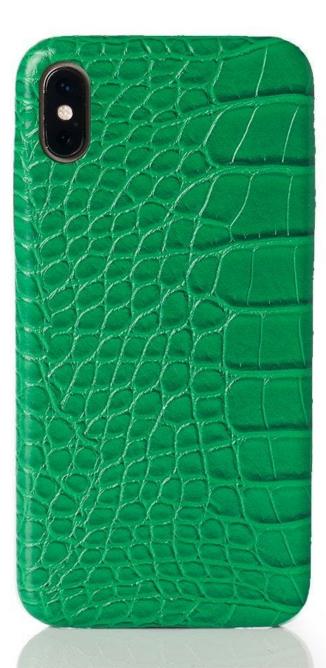
Sentio Solutions

# Industrial Design





AliExpress



Refinery29



TranquilloM





MyRecordJournal





Fine Art America









**ID Exercise!** 

#### It's your turn!

- Make a more-or-less rectangular shape that communicates one of the following:
  - Joy
  - Sadness
  - Anger
  - Calm
  - Strength
  - Excitement

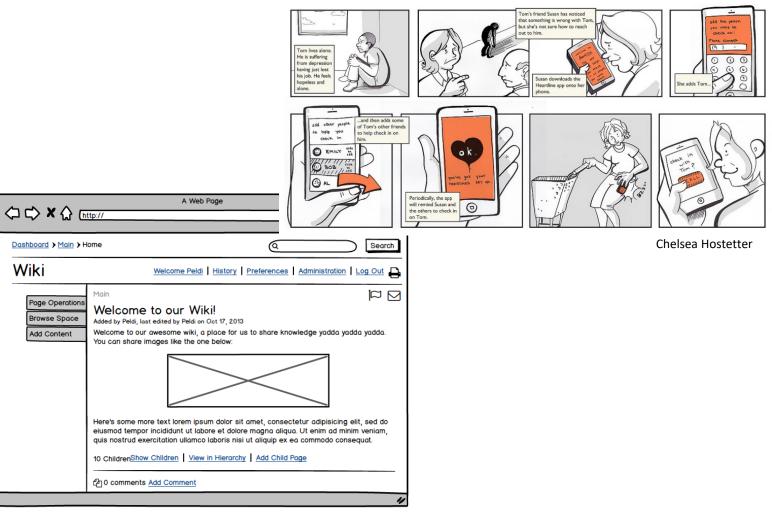
(Don't tell anyone which one you're working on!)



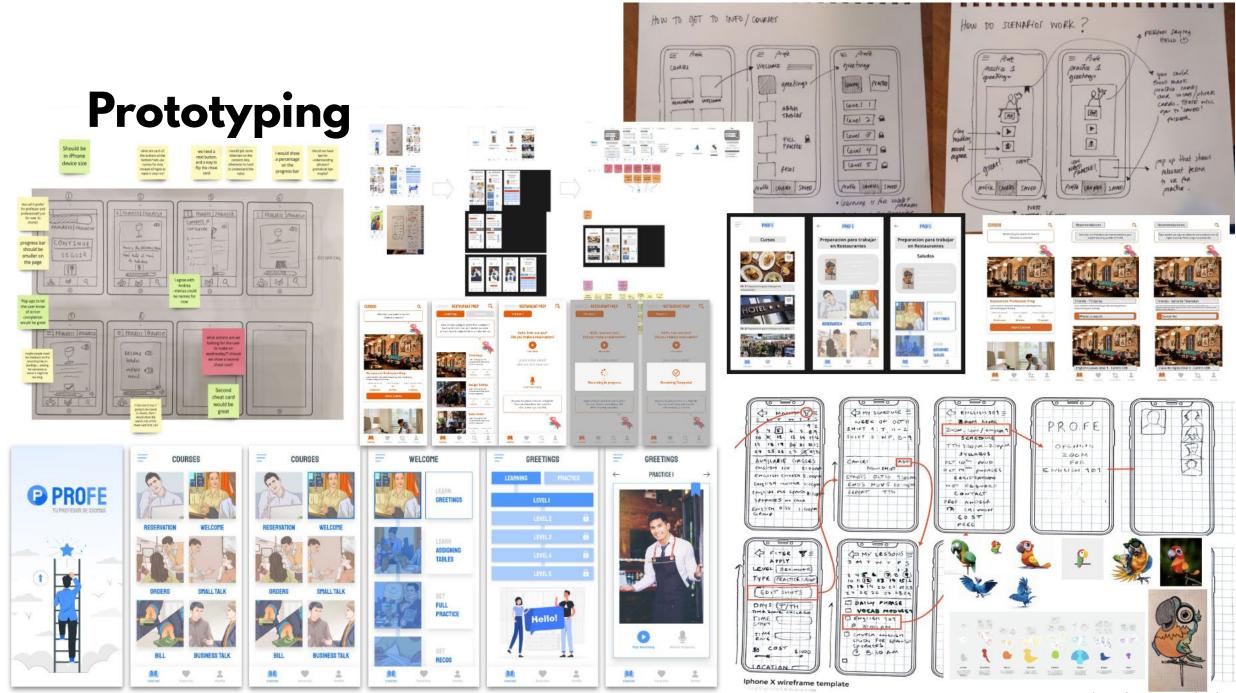
# User Interface Design

## Prototyping

- Software
- Services



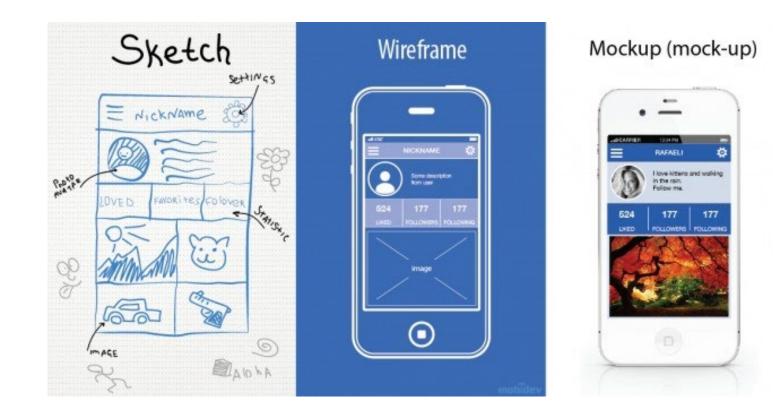




IDM team: Andrea, Chiwon, Daniel, Sahas

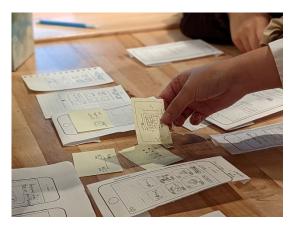
### Low-fidelity vs High-fidelity

• User interface



### Low-fidelity vs High-fidelity

• User interface: paper prototypes







aaronbrako.com

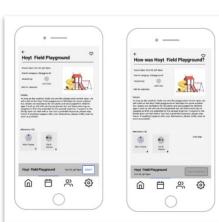
Nielsen Norman Group

### Low-fidelity vs High-fidelity

- Low fidelity
  - Quick and cheap
  - Lots of iterations
  - Focus on answering questions
- High fidelity
  - Refinement
  - Details



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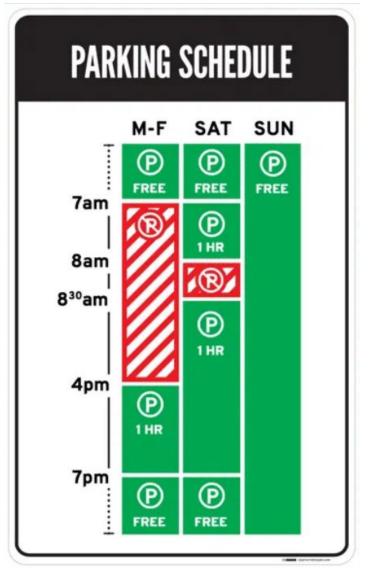




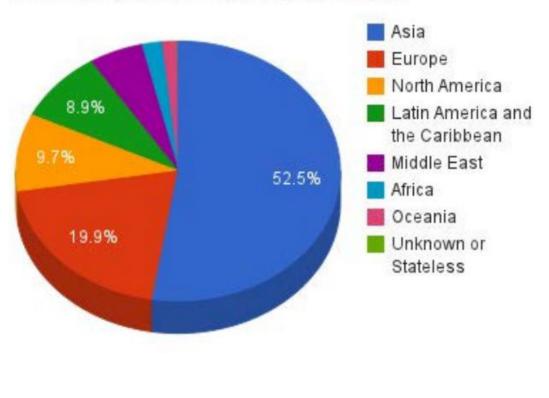
IDM team: Aidana, Akshita, Alex, Eunhae

#### **Information Design**





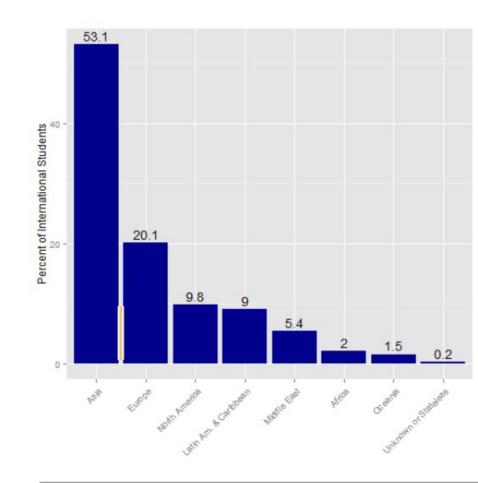
#### Bad Visualization?



#### MIT International Graduate Students

- Not all points can be labeled, so data is lost
- Colors are meaningless, are close enough to be a confusing, but are still needed to make it at all readable.
- 3D adds nothing, visible volume is larger than true share

#### Better Visualization?



- All data is visible!
- Don't lose small regions.
- Can easily compare relative sizes
- Something to consider is that, for some people and applications, being not as "visually exciting" is a negative.

8

**UI Exercise!** 

#### It's your turn!

- Design the dashboard display for an electric vehicle. Consider what should be shown:
  - Time
  - Speed
  - Battery life
  - Miles remaining
  - Drive mode
  - Odometer
  - Tire pressure
  - Outside temperature

